Jordan Academy for Quality Management
JAQM

CREATING QUALITY CULTURE

Business Process Reengineering | **BPR**

Reengineering the Corporation

QUALITY from its Source

Accredited by IAO

Course Code: JAQM 204OL

Overview

Business Process Reengineering (BPR) means dramatic change or redesign of a business process at an organization. BPR can impact every aspect of how we conduct business today.

BPR involves discovering how business processes currently operate, how to redesign these processes to eliminate waste and redundant efforts, improve efficiency, and how to implement the process changes to gain competitiveness.

Objectives

The main objective of this BPR training program is to equip participants with the knowledge, skills, and tools necessary to lead successful BPR initiatives that drive significant improvements in organizational performance. In addition, the main objectives of this program are:

- Understanding the fundamental principles and concepts of BPR, including its benefits and potential challenges.
- Developing skills and knowledge to identify and analyze existing business processes and opportunities for improvement.
- Learning how to redesign business processes in a way that maximizes efficiency and reduces costs.
- Developing skills to manage change and successfully implement BPR initiatives within an organization.
- Improving communication and collaboration skills to work effectively with stakeholders and teams involved in BPR projects.

Targeted Groups

BPR training course is designed for all types of organizations, governmental or private, production or service. BPR is of great value for banks, pharmaceutical, healthcare, IT organizations, factories, QA, or QC departments.

In addition, this course is targeting individuals who look forward to working or already working in any quality field, process owners, consultants, team leaders, engineers, Business analysists, and managers. Furthermore, this course is designed for all individuals who seek to be distinguished and want to be an open and competitor candidate for new business opportunities.

Course Outlines

Chapter 1: Business Process Management

- Quality Management Overview
- Context of the Organization
- Understanding the Business Process
- Process Mapping

Chapter 2: Business Process Reengineering (BPR)

- BPR Overview
- Objectives of BPR
- BPR Principles

Chapter 3: Criteria to Select a Process for BPR Project

- Cycle Time
- Cost of Poor Quality
- Process Yield

Chapter 4: BPR Implementation Project

- Role of Information Technology
- BPR Tools and Techniques
- BPR Implementation Phases
- Process Improvement Techniques
- Critical Success/ Failure Factors in BPR projects

Furthermore, different practical cases, group activities, examples, and workshops will be conducted during the training sessions to facilitate understanding the BPR discipline and concepts.

Course Duration

"BPR: Reengineering the Corporation" training course will be held for 12 training hours over four days for the public. This course can be customized based on certain needs for in-house training.

Tel: +962 6 516 0157   Email: training@jaqm.net   www.jaqm.net

Course Fees

The usual course fees are JD350, however, JAQM offers different discounts for individuals as supportive discount based on the training approach as follows:

- *Online training using zoom platform.*

  The discount for this option is 15% on the course fees. Accordingly, the fees for the online option are only JD297. The discount is not applicable for organizations' delegates unless they have three participants or more.

- *In-Class (Face to Face) training.*

  The discount for this option is 5% on the course fees. Accordingly, the fees for the in-class option are JD332. The discount is not applicable for organizations' delegates unless they have three participants or more.

Fees are to include:

- Completion e-certificate issued by JAQM and internationally accredited by the International Accreditation Organization (IAO) located in the USA.
- Training material in pdf format for the online participants, and in hardcopy for the in-class participants.
- Handouts and the instructor notes.
- Coffee breaks and snacks.

Payment Methods

To make it easy to settle the course fees, JAQM offers different alternatives for the payment of the fees as follows:

- Transfer to JAQM's bank.
- Cash deposit in JAQM's bank.
- CliQ: alias name: JAQMQ.
- Western Union transfer.
- ZainCash Wallet.
- Orange Money Wallet.

Please choose in the registration form the method that is best for you so that we can send you the details based on your choice.

Date, Time, Venue

- Date: 7 - 18/5/2024 (Tu and Sat)
- Time: 6:30 – 9:30 pm Jordan time
- Venue: ONLINE or In-Class

Presentation Approach

- English for data show.
- English for training material and handouts.
- English/Arabic for delivery and discussion.
- Cases study, different workshops, and group activities.

Registration Process

To enroll in this course, please fill the registration form at the following link:

https://forms.gle/CpjoNi3KAoyi3zsg6

Once you submit the application form, you will receive a notice that your application is received and recorded. Registration is confirmed only after fees are settled as per your payment method.

For organizations' delegates, HR or training department can send an email to confirm the registration for their delegates including their names, emails, and mobiles.

For further information or details, please email JAQM at training@jaqm.net, or call +962 6 516 0157, Mobile and WhatsApp: +962 7 7744 1808

JAQM has the right to delay, cancel, or update the course date without any legal or illegal responsibility due to the date change.