Certified Lean Six Sigma Yellow Belt

Overview

Certified Lean Six Sigma Yellow Belt (CLSSYB) must know how to integrate Lean and Six Sigma methodologies for process improvement regardless it is a production process or a service process, and then to be able to better meet customer expectations and achieve the organizational objectives.

Yellow Belts may often be responsible for running process improvement projects using the DMAIC methodology. Lean Six Sigma Yellow Belt training provides the participants with the required tools to be able to improve a business process and contribute to a company by playing a supportive role in larger Six Sigma Projects. Yellow belts can gather the correct data and enable other employees to gain knowledge and experience in the problem-solving process.

Objectives, this course will enable and enable the participants to:

- Understand the process and use the lean six sigma methodology.
- Understand the lean and identify and eliminate waste in the company.
- Be aware of the overall insight into the techniques of Lean and Six Sigma and its metrics, in addition to basic improvement methodologies.
- Understand the practical meaning of quality and its necessity for an organization.
- Be a valuable player within a company's larger goals and objectives.
- Get the required knowledge, experience, and statistics required to participate in six sigma projects.
- Use the DMAIC approach while implementing six sigma projects.

Targeted Groups

The CLSSYB training course is suitable for public and private, production, service organizations, banks, and IT. In addition, the course will be of great benefit to:

- Engineers
- Students
- Quality people, QC and QA
- Operations people
- Data analysts
- Process owners
- Project team members
- All who want to be CLSSYB or look forward to the CLSSGB or CLSSBB.

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Course Outlines, this training course will be presented as follows:

Chapter 1: Introduction to Six Sigma

- Six Sigma Overview
- Benefits of Six Sigma to Organizations

Chapter 2: Define Phase

- Business Process
- Define the problem

Chapter 3: Measure Phase

- Descriptive Statistics
- Process Capability
- Process Sigma Level

Chapter 4: Analyze Phase

- Root Cause Analysis
- Brainstorming
- Affinity Diagram
- Fishbone Diagram

Chapter 5: Improve Phase

- Find Solutions to All Root Causes
- Lean Process

Chapter 6: Control Phase

- Control Charts for Variables
- Control Charts for Attributes

Course Duration

The "Certified Lean Six Sigma Yellow Belt (CLSSYB)" training course will be held for 12 training hours over 4 days for the public. This course can be customized and delivered as in-house training based on certain needs.

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Benefits of Being CLSSYB

For Individuals:

- Develop Practical Skills: Build essential skills in problem-solving, process analysis, teamwork, and identifying waste using Lean Six Sigma tools.
- Expand Career Opportunities: Strengthen your professional profile and competitiveness for broader job opportunities across manufacturing and service sectors.
- Contribute to Workplace Improvements: Gain the knowledge and confidence to address everyday work problems and participate effectively in improvement projects.
- Support Further Professional Development: Establish a solid foundation for progressing to Lean Six Sigma Green Belt and further career growth.

For Organizations:

- Empower Employees to Solve Work Problems: Equip employees with a structured approach and practical tools to identify problems, investigate causes, and support effective solutions.
- Strengthen Improvement Teams: Enable employees to contribute effectively to Lean Six Sigma projects under the guidance of Green Belts or Black Belts.
- Improve Processes and Reduce Costs: Build employees' ability to identify waste, reduce errors and rework, and support improvements in efficiency and quality.
- Build a Continuous Improvement Culture: Encourage teamwork, employee involvement, and shared responsibility for improving daily operations and customer satisfaction.

Training Material

Once a participant confirmed his/her registration, he/she will receive the training material in a protected pdf format. We strongly recommend all participants print the material and use it during the training sessions to follow with the instructor and be able to take notes on each topic or at each phase.

Date, Time, Venue

- Date: 5 – 26/12/2026 (Saturdays)
- Time: 6:30 – 9:30 PM Jordan Time
- Venue: online live and interactive via the zoom platform.
- Exam date: will be agreed upon with the participants.

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Online Certification Exam

To be LSSYB certified and to achieve the global credential CLSSYB, a participant must pass the online exam and score 65% or above. The exam is available for program participants and for other clients who seek a CLSSYB certificate.

The CLSSYB certification exam is an open book type, auto scored, and lasts for 90 minutes and will be conducted ONLINE. The exam consists of 40 multiple choice questions, each question with four choices, where the participant should choose the best answer that fits the question.

All participants will get a completion e-certificate issued by Jordan Academy for Quality Management (JAQM) and internationally accredited by the International Accreditation Organization (IAO) located in the USA.

In addition, participants who pass the certification exam and score 65% or above will get the verifiable "Certified Lean Six Sigma Yellow Belt" e-certificate issued from JAQM and internationally accredited by IAO. Participants who fail the exam can sit for a new exam at retake fees of JD85.

JAQM deals with all examinees equally with no bias, therefore, JAQM doesn't provide answers to the certification exams, and doesn't accept requests to review the exam results as it is an auto scored exam.

Before the Exam

- Choose a quiet room in your home or office to take the exam, and do not go to public places, such as coffee shops, restaurants, or libraries.
- Manage your place to avoid loud noises, such as television, radio, family, music, or visitors.
- Access the online exam system 15 minutes before the scheduled time using a PC or laptop, not a mobile. You are allowed to access the exam system through one and only one device.
- Make sure that your PC or laptop is plugged into a power source for the duration of the exam.
- Make sure that you have stable and continuous Internet connectivity for the exam duration.

During the Exam

- You should use a PC or laptop with a wide webcam and microphone.
- You should switch your camera and microphone ON, and you must place yourself within the webcam view, if you move out of the webcam view without need, then your exam session may be canceled.

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- It is recommended to use a standalone scientific calculator.
- Get ready and prepared to remain in the webcam view for the duration of the exam (90 minutes).
- You must share your screen (Desktop) to be viewed by the exam observers.
- No one else can be in the room where you sit for the exam.
- Mobiles or any other devices that can be connected to the internet are not allowed and should be switched off during the exam duration.
- Screen recording using any third-party application is NOT ALLOWED. You will be subject to all legal penalties, including exam cancelation.
- Exam activities will be recorded on the JAQM side for evaluation purposes. JAQM will evaluate the exam process and examinees' behavior.

Course Fees

Usual course fee is JD300, and the certification exam fee is JD125. So, the total fees are JD425 including the certification exam. As JAQM supports individuals who invest in themselves and organizations who invest in their people, JAQM is pleased to offer a discount of 50% on the total fees. Accordingly, the applicable fees will only be JD212 including the certification exam. Fees will include:

- Verifiable completion e-certificate issued by JAQM and internationally accredited by the International Accreditation Organization (IAO) located in the USA.
- Verifiable "Certified Lean Six Sigma Yellow Belt (CLSSYB)" e-certification issued by JAQM and internationally accredited by the IAO for those who pass the certification exam.
- Training material in pdf format and different essential handouts.

Payment Methods

To make it easy to settle the program fees, JAQM offers different alternatives for fees payment as follows:

- Cash deposit to transfer to JAQM's bank.
- CliQ: Alias name: JAQM
- ZainCash Wallet
- Orange Money Wallet
- Western Union transfer

Please choose in the registration form the method that is best for you so we can send you the details based on your choice.

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Presentation Approach

- Online Live and Interactive
- Simple English language for the data show
- Simple English language for the material and handouts
- English/Arabic for delivery and discussion
- Many workshops, different group activities on practical cases.
- Different questions after each chapter to get familiar with the real certification examination.

Registration Process

To enroll in this program, please click the following link and fill out all the fields in the registration form:

https://forms.gle/wD9meAy4AbSzyycq5

Once you submit the application form, you will receive a notice that your application is received and recorded. Registration is confirmed only after fees are settled as per your payment method.

For organizations' delegates, HR or training department can send an email to confirm the registration for their delegates including their names, emails, and mobiles.

For further information or details, please email JAQM at training@jaqm.net, or call +962 6 516 0157, Mobile and WhatsApp: +962 7 7744 1808

JAQM has the right to delay, cancel, or update the course date without any legal or illegal responsibility due to the date change. If this happens, then any paid fees will be refunded in full to the participant.

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