



Overview

Quality is the degree to which a set of inherent characteristics fulfill requirements. An organisation will benefit from establishing an effective quality management system (QMS) which will enable it to achieve the goals and objectives set out in its policy and strategy.

ISO 9001:2015 QMS provides consistency and satisfaction in terms of methods, materials, equipment, and interacts with all activities of the organisation, beginning with the identification of customer requirements and ending with their satisfaction, at every contact point and interface.

Quality management system (QMS) helps an organization to accomplish its objectives by bringing a systematic, documented approach to control and governance its processes.

Objectives

This course will enable attendants to understand the quality management system and its requirements based on the ISO 9001:2015 standard. Participants will understand the following disciplines in theory and practice and will be able to implement them at their organizations:

- Quality conceptions and meanings.
- Quality management and its principles.
- Quality culture and its importance for the organization.
- Business process.
- ISO 9001:2015 requirements.
- Standard operating procedures
- Establish quality policy.
- Establish quality objectives.

Course Outlines

Chapter 1: Quality Management

- Quality Overview
- Quality Management
- Quality Principles



Chapter 2: ISO 9001:2015 QMS Requirements

- QMS Overview
- Business Process
- Standard Operating Procedures (SOPs)
- Risk Based Thinking
- Documented Information
- Quality Policy
- Quality Objectives
- Context of the Organization
- Interpretation for the ISO 9001:2015 QMS Requirements

Targeted Groups

- All types of organizations who are interested in understanding the requirements of the ISO 9001:2015 standard, bridging the gap between their current QMS and the ISO 9001 requirements, strengthening the management part of their current system to increase productivity and efficiency and understanding how this single standard can be applied throughout the company.
- Organizations that are looking forward to be ISO 9001:2015 certified.
- Executives and managers responsible for, or involved in, developing a QMS ISO 9001:2015
- Individuals and teams who are responsible for conducting internal audit against ISO 9001:2015 standard.
- Individuals, consultants, trainers, and professionals who is looking to expand their knowledge and skills on ISO 9001:2015 QMS.

Course Duration

“ISO 9001:2015: quality management system: Establish, Implement, and Maintain” training course will be held on 12 training hours over five days for the public. This course can be customized based on certain needs for in-house training.



Date, Time, Venue

- Date: 24 – 28/4/2022
- Time: 3:30 – 6:00 PM Jordan time
- Venue: Online using Zoom platform

Course Fees

Course fees are JD300. JAQM will offer a special discount of 50% on the course fees only for this session. So, the course fees will only be JD150. Course fees are to include:

- JAQM completion e-certificate issued by JAQM and internationally accredited by the International Accreditation Organization (IAO) located in the USA.
- Training material in pdf format.
- Handouts and instructor notes.

Payment Methods

To make it easy to settle the course fees, JAQM offers different alternatives for the fees payment as follow:

- Transfer to JAQM's bank
- Cash deposit in JAQM's bank
- Western Union transfer
- ZainCash Wallet
- Orange Money Wallet

Please chose in the registration form the method that is best for you so as we can send you the details based on your choice.



Presentation Approach

- Online using Zoom platform
- English for datashow
- English for material and handouts
- English/Arabic for delivery and discussion
- Workshops and group activities
- Throughout the training sessions, there will be related video clips, pictures, case studies, different workshops, and group activities.

Registration Process

To enroll in this course, please click the following link and fill out all the fields in the registration form:

<https://forms.gle/OXUZJPFtxK2234yK6>

Once you submitted the application form, you will receive a notice that your application is received and recorded. Registration is confirmed only after fees settled as per your payment method.

For further information or details, please email JAQM at training@jaqm.net, or call +962 6 516 0157, Mobile/WhatsApp: +962 7 77 44 1808.

JAQM has the right to delay, cancel, or update the course date without any legal or illegal responsibility due to the date change.