



Overview

If you can't measure it, you can't improve it. Quality tools help us to measure, monitor, and improve our business quality and to set an action plan to prevent defects from occurrence and to prevent defects that already occurred from recurrence which will lead to quality and productivity improvement.

Objectives

The objective of this course is to provide the participants with the knowledge and practical skills on how to measure and improve the quality, how to develop and understand control charts, and then how to use the proper quality tool for the proper situation to get the required improvement. In addition, at the end of this course's participants will be:

- Able to measure and improve quality.
- Able to use the proper quality tools at the proper situation.
- Understand the process.
- Develop different types of control charts.
- Understand the control chart to be able to improve the process.
- Use the Minitab software to conduct the data analysis and develop the control charts and other quality tools.

Targeted Groups

This course will be of greatest benefit to the public and private sectors' institutes who seek to improve their product or service, quality managers, staff, and engineers, production managers and engineers, QA/QC engineers and staff, process owners, healthcare industry, service industry, food industry, banks industry, manufacturing industry, students, and all who look forward to improve his/her skills in this field.

Course Duration

"Quality Tools Using Minitab" training course will be covered on 4 training hours over two training day for the public. It can be customized for in-house training for a certain organization or group of people.



Course Outlines: this course will be presented as follows:

- Quality Statistics
- Quality Tools
- Control Charts for Variables
- Control Charts for Attributes
- Different workshops and group activities on using Minitab software.

Course Fees

Course fees are JD50. JAQM will offer a special discount of 50% on the course fees only for this session. So, the course fees will only be JD25. Course fees are to include:

- JAQM completion e-certificate issued by JAQM and internationally accredited by the International Accreditation Organization (IAO) located in the USA.
- Training material in pdf format.
- Handouts and instructor notes.

Payment Methods

To make it easy to settle the course fees, JAQM offers different alternatives for the fees payment as follow:

- Transfer to JAQM's bank
- Cash deposit in JAQM's bank
- Western Union transfer
- ZainCash Wallet
- Orange Money Wallet

Please chose in the registration form the method that is best for you so as we can send you the details based on your choice.



Date, Time, Venue

- Date: 6 – 7/4/2022
- Time: 3:30 – 5:30 PM Jordan Time
- Venue: ONLINE using Zoom platform.

Presentation Approach

- Online using Zoom platform
- English for datashow
- English for material and handouts
- English/Arabic for delivery and discussion
- Workshops and group activities
- Throughout the training sessions, there will be related video clips, pictures, case studies, different workshops, and group activities.

Registration Process

To enroll in this course, please click the following link and fill out all the fields in the registration form:

<https://forms.gle/PYBmJbkypuXN2x7U8>

Once you submitted the application form, you will receive a notice that your application is received and recorded. Registration is confirmed only after fees settled as per your payment method.

For further information or details, please email JAQM at training@jaqm.net, or call +962 6 516 0157, Mobile/WhatsApp: +962 7 77 44 1808.

JAQM has the right to delay, cancel, or update the course date without any legal or illegal responsibility due to the date change.