



Overview

Quality Control (QC) is set of activities intended to ensure that a provided product or performed service complies and adheres to a defined set of quality criteria or meets the requirements of the client or customer.

QC Analyst ensures a certain level of quality in a process and in a product or service as well. The main task of QC Analyst is to evaluate a process activities and make sure no defects are occurring. If a defect is occurred, then QC must be able to detect any defects before providing the product or service to the customers.

QC Analyst will be able to focus on how to continually improve the quality using the quality tools, statistical techniques, audit techniques, in addition to leadership skills, empowerment, and total involvement of people in order not only to meet but to exceed the customer expectations.

Objectives

This program will enable the participants to be and work as a QC Analyst at a service, production, healthcare, or pharmaceutical organization. In addition, it will entitle the participants to:

- Understand quality, quality management.
- Differentiate between QA and QC.
- Understand the process and how to measure the process capability.
- Collect and analyze the required data for continuous improvement.
- Conduct acceptance sampling.
- Review the required documentation.
- Establish and measure the required KPIs.
- Conduct risk management and analysis.
- Understand and use the proper quality tools especially the different types of control charts.
- Perform and report audit to evaluate the organization's performance using audit techniques, and to ensure compliance with established standards or procedures.

Program Duration

"Quality Control Analyst (QCA): training program will be held on 24 training hours over 8 days for the public. This program can be customized based on certain needs for in-house training.



Program Outlines: this program will be presented as follows:

Part One: Quality Management

- Chapter 1: Quality Overview
- Chapter 2: Quality Management
- Chapter 3: Quality Control

Part Two: Process Management

- Chapter 4: Business Process
- Chapter 5: Risk Management and Analysis
- Chapter 6: Key Performance Indicators (KPIs)

Part Three: Statistical Quality Control (SQC)

- Chapter 7: Applied Statistics
- Chapter 8: Process Capability Analysis
- Chapter 9: Acceptance Sampling
- Chapter 10: Statistical Process Control (SPC)

Part Four: Audit Techniques

- Chapter 11: Planning for Audit
- Chapter 12: Audit Execution and Reporting

Training Material

Once a participant confirmed his/her registration, he/she will receive the training material in pdf format. We strongly recommend all participants to print the material in hardcopy and use it during the training sessions to follow with the instructor and be able to take notes at each topic or at each chapter.

Program Fees

Program fees are JD325. JAQM will support all individuals who are willing to improve their skills and knowledge by a discount of 10%. Accordingly, the fees will only be JD292 for individuals. Discount is not applicable for organizations delegates. Program fees are to include:



- JAQM completion e-certificate internationally accredited by the International Accreditation Organization (IAO) located in the USA.
- Training material in pdf format.
- Handouts.
- Instructor notes.

Payment Methods

To make it easy to settle the course fees, JAQM offers different alternatives for the fees payment as follow:

- Transfer to JAQM's bank
- Cash deposit in JAQM's bank
- Western Union transfer
- ZainCash Wallet
- Orange Money Wallet

Please chose in the registration form the method that is best for you so as we can send you the details based on your choice.

Targeted Groups

QC Analyst program is designed for all who look forward to work in a quality filed, QC Analyst, or Quality Analyst at all types of organizations at the public and private sectors. In addition, it will be at great benefit for banks, manufacturing, production, pharmaceutical, healthcare, and service organizations, engineers, production managers, industrial engineers, quality engineers, QC and QA departments.

All who seek to be distinguished and different to open new business opportunity, and/or improve his/her current business productivity and profitability.

Date, Time, Venue

- Date: 15 – 24/5/2022 (except Friday and Saturday)
- Time: 7:00 – 10:00 PM Jordan time
- Venue: Online using Zoom platform



Presentation Approach

- Online using the Zoom platform.
- English for data show.
- English for training material and handouts.
- English/Arabic for delivery and discussion.
- Many workshops and group activities.
- Different cases using the Minitab software.

Registration Process

To enroll in this course, please click the following link and fill out all the fields in the registration form:

<https://forms.gle/UCgkd61v58CC3ZsV7>

Once you submitted the application form, you will receive a notice that your application is received and recorded. Registration is confirmed only after fees are settled as per your payment method.

For further information or details, please email JAQM at training@jaqm.net, or call +962 6 516 0157, Mobile and WhatsApp: +962 7 7744 1808

JAQM has the right to delay, cancel, or update the course date without any legal or illegal responsibility due to the date change.