



Overview

Variation is the quality enemy. Six Sigma is an integrated proven approach for improving business performance, and it is a data driven approach seeks to improve a process performance by identifying and removing causes of defects and minimizing *variation in the business processes*.

Seven sigma (7σ) is an improved level of the well-known six sigma. Seven sigma is a course developed by JAQM to help organizations to implement a “zero defect program”, and to reach their goals and be as close as they can to zero defect business which will enable them to deliver a free defect services or product.

Objectives

“Seven Sigma Business Quality” training course aims at spreading awareness of the “zero defect program” that will enable organizations or individuals to cut the operations cost at a minimized level.

This course will enable the participants to be able to implement a “zero defect program” at their organizations. Furthermore, this course will enable participants to conduct a process improvement project. In addition, participants will be able to statistically calculate the process defects rate, capability and then sigma level.

Course Outlines

1. Introduction to Six Sigma
2. Quality meaning in terms of sigma (σ).
3. Six Sigma Shift and its Statistics
4. Business Process Modeling
5. Process Capability Analysis
6. Measuring the Process Sigma Level
7. Achieving Seven Sigma Level
8. Different workshops, group activities.

Course Duration

“Seven Sigma Business Quality” training course will be held on 6 training hours over two days. It can be customized based on certain needs for a group of people or employees of a certain organization.



Targeted Groups

This course is suitable for production and service organizations, quality people and managers, operations engineers and managers, process owners, quality improvement team leaders and members, students, who would like to take quality as a career, healthcare institutes, food industry, banks industry, and who will be involved in Six Sigma projects, or planning to be CSSGB or CSSBB.

Course Fees

Course fees will be squeezed so as people and students can attend to benefit and improve their knowledge as well, accordingly, the fees will only be **JD50 for employed, JD30 for unemployed and students**. Fees are to include:

- Official completion e-certificate issued by JAQM and internationally accredited by the International Accreditation Organization (IAO) located in the USA.
- Training material in pdf format.
- Handouts and the Instructor whiteboard notes.

Payment Methods

To make it easy to settle the course fees, JAQM offers different alternatives for the fees payment as follow:

- Transfer to JAQM's bank
- Cash deposit in JAQM's bank
- Western Union transfer
- Using ZainCash Wallet

Please chose in the registration form the method that is best for you so as we can send you the details based on your choice.

Date, Time, Venue

- Date: Friday and Saturday, 12 - 13/3/2021
- Time: 6:30 – 9:30 PM Jordan time
- Venue: Online using Zoom platform



Presentation Approach

- Online using Zoom platform
- English for data show
- English for material and handouts
- English/Arabic for delivery and discussion
- Case studies and groups workshops

Registration Process

To enroll in this course, please fill the registration form at the following link:

<https://forms.gle/zun7OgCCr1H1pxFS8>

For more details, please contact JAQM at training@jaqm.net or call JAQM at +962 6 506 1774, or mobile +962 79 064 3878.

Once you submitted the application form, you will receive a notice that your application is received and recorded. Registration is confirmed only after fees settled as per your payment method.

JAQM has the right to delay, cancel, or update the course date without any legal or illegal responsibility due to the date change.